

Planet. Prosperity. People.

Sustainability in action at NTT DATA



Our commitment to sustainability

Sustainability is embedded in the fabric of our business, from principles and practices to company processes and procedures. Our strategy guides everything we do and engages our people, creating a multiplier effect that reaches well beyond our business.

We believe in the value of leading by example to demonstrate credibility and help our clients achieve their sustainability goals. Through innovative solutions and responsible practices, we strive to have a positive impact on the environment while promoting economic prosperity and social wellbeing.

We empower our clients to realize their own sustainability goals, working together to create meaningful change and contribute to building a sustainable future for everyone.

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As we navigate one of the most critical decades for sustainability, it is imperative that we lead with purpose and innovation. At NTT DATA, we are embedding sustainability into the core of our strategy—not just as a commitment, but as a catalyst for transformation. Our collaboration with Cisco exemplifies how strategic partnerships can accelerate meaningful progress and deliver real-world impact across industries, communities, and the planet.

David Costa, Chief Sustainability Business Officer, NTT DATA INC

Planet Positive. Prosperity Positive. People Positive.

Our sustainability strategy is based on three pillars, each with an ambitious goal:

 Planet Positive Lead by example to disrupt industries for good, innovating services and solutions to regenerate our planet.	 Prosperity Positive Transform business and society for successful growth with 100% sustainable services and solutions involving our end-to-end value chain.	 People Positive Shape a better world for all, applying our digital capabilities to improve livelihoods and contribute to a diverse, equitable and inclusive society.
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Our goal		
To have net-zero emissions across our data centers (Scope 1 and Scope 2) by 2030, our offices (Scope 1 and Scope 2) by 2035 and our value chain (Scope 3) by 2040.	To provide 100% sustainable-by-design services and products.	To have 100% of employees engaged and “acting today.”

Material topics		
<ul style="list-style-type: none">• Climate change• Circularity• Water management	<ul style="list-style-type: none">• Innovation through technology• Responsible technology and AI ethics• Sustainable supply chain• Digital safety and reliability• Secure and sustainable-by-design services and solutions	<ul style="list-style-type: none">• People-first company• Health and safety• Inclusion and belonging• Human rights• Digital accessibility

Proof points		
Our Europe headquarters in Barcelona has been acknowledged as the most sustainable office in Europe by the Leadership in Energy and Environmental Design (LEED). The building is highly efficient in energy and water use and recycles 82% of construction waste while the interior design focuses on reducing our carbon footprint by promoting the use of clean energy and eliminating plastic.	Our private 5G network for the City of Las Vegas is making roads safer and giving local children access to online resources.	We have been externally acknowledged as a top employer. In 2025, NTT DATA was one of only 17 Global Top Employers recognized for exceptional people policies and practices.

Key initiatives and projects



Emission reduction

Between FY22 and FY23, we reduced our total greenhouse gas (GHG) emissions by 38%. This achievement is attributed to improvements in energy efficiency and the transition to renewable energy sources.



Data waste evaluation solutions

We designed a solution to evaluate and eliminate data waste, optimizing storage use and improving operational efficiency to reduce long-term emissions and minimize environmental impact. Our circular-economy initiatives, such as ewaste collection drives and recycling programs, reflect our commitment to reducing waste.



Volunteer programs

At NTT DATA, our commitment to community support is evidenced by our various employee volunteering activities.

- On **Earth Day**, we launched a global sustainability strategy and engaged thousands of employees in tree planting, digital cleanups and waste reduction activities.
- During **World Cleanup Day**, over 2,300 employees collected 8,500kg of litter and planted 3,000 trees.
- **Global Giving Month** saw 2,800 employees donate 6,900 items and \$66,000 to local charities.
- **Global Volunteer Month** involved 5,100 employees in 106 events, the mentoring of 360 women and students and assembling 96,600 meals.

Collaborating with Cisco to develop sustainable solutions

NTT DATA and Cisco are working together to drive sustainable innovation through initiatives that optimize technology use and reduce environmental impact.

Key programs include:

- **Cisco's Takeback and Reuse**, to securely repurpose end-of-use equipment
- **Cisco Refresh**, offering certified remanufactured products that extend budgets and reduce carbon impact
- **Product Carbon Footprint reporting**, which enables data-driven decisions based on the carbon impact of Cisco devices

Our collaboration with Cisco is instrumental in developing sustainable technologies that benefit both our operations and our clients.

For example, by implementing advanced liquid cooling solutions across some of our data centers, we significantly enhance energy efficiency and reduce water consumption. In addition, our joint IoT and intelligent workplace initiatives help optimize resource use and mitigate environmental impact, enabling our clients to achieve their sustainability goals.

Together, we're delivering smart, sustainable infrastructure. For example, through our project with the Compagnie Intercommunale Liégeoise des Eaux (CILE) in Belgium, we connected water systems to real-time monitoring for long-term environmental resilience.





Together, we are working to deliver sustainable innovation

NTT DATA and Cisco are partnering with key global organizations to address biodiversity, climate and circular-economy challenges.

These strategic alliances help us co-develop solutions that match our business goals and broader environmental and social goals. They help clients operate more responsibly and build resilience.

NTT DATA and Cisco

Our sustainability solutions in action across the globe

- **Belgium:** CILE prides itself in delivering safe drinking water to the residents of the municipalities in Liège, Belgium.
- **US:** Teamed up with ASHRAE to design a smart-buildings solution for their headquarters in Georgia.

Finding a way forward, together

The urgency to address the issues raised by the climate crisis, from rising temperatures to social mobility, is critical. We are committed to partnering with you to tackle these challenges.

Our innovative solutions are designed to help your organization progress its sustainability agenda, whether that's reducing your carbon footprint, improving energy efficiency or promoting sustainable practices.

We work with you to address challenges such as the transition to renewable energy and the implementation of circular practices. We help you navigate investments in infrastructure and technology, overcome regional differences in resource availability, drive cultural and operational change and collaborate with suppliers and partners to expand sustainability initiatives and leverage technology to optimize resources.



Driving meaningful progress on sustainability requires deep collaboration across the ecosystem. At Cisco, we believe our greatest impact comes through the power of partnership—combining innovation, expertise, and shared commitment. Our work with NTT DATA is a clear example of how aligned purpose and joint innovation can help our customers address their sustainability goals while creating long-term value.”

Andrew Sage, Vice President, Global Partner & Distribution Sales, Cisco

About NTT DATA

NTT DATA is a trusted global innovator of digital business and technology services, helping clients innovate, optimize and transform for success. As a Global Top Employer, we have diverse experts in more than 50 countries and a robust partner ecosystem. NTT DATA is part of NTT Group.

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