

Our clients experience

Up to **65%**

reduction in tickets handled by human agents

Faster resolution Lower operational costs

Up to **100%**

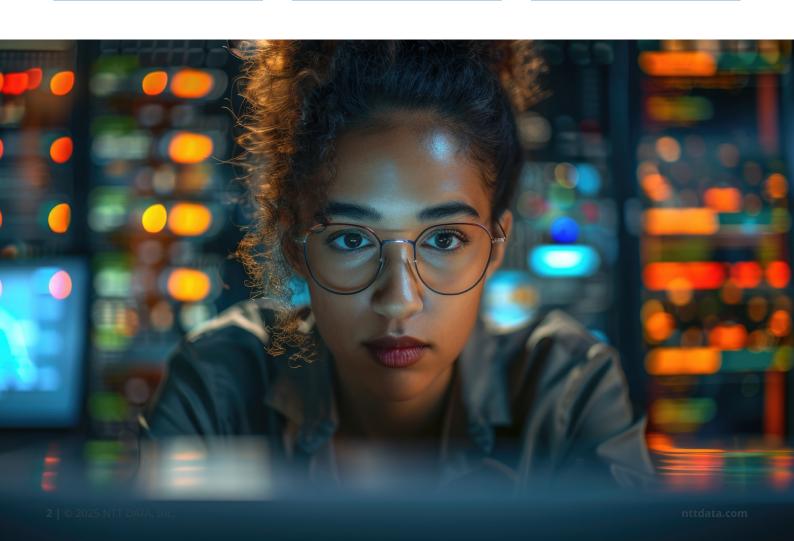
order automation

Streamline order processing
Faster, error-free transactions

Up to **40%**

reduction in costs

Automate workflows
Optimize resources



Experience the benefits of agentic AI



Accelerated time to market

With Microsoft's robust AI tools and models, NTT DATA reduces development time, deploying AI solutions faster.



Operational efficiency and cost reduction

Automate repetitive and time-consuming tasks and reduce manual processes, improving productivity and cutting operational costs.



Comprehensive agentic AI capabilities

Advanced frameworks and orchestration tools support the development of autonomous agents, empowering you to go beyond basic automation.



Enhanced customer experience

Personalized interactions and ominichannel connectivity increase customer satisfaction and retention.



Responsible and secure AI

A strong commitment to ethical AI development, coupled with built-in governance, compliance and security frameworks, helps you deploy AI confidently and responsibly.

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End-to-end agentic AI services

Rapidly design, deploy, monitor and continuously improve AI agents



Explore how agentic AI can add value with our:

- Vision and value workshops
- Agentic AI: Art of the possible workshop
- Copilot Studio (proof of value)



When you are ready to proceed, we will:

- Design agents
- Build agents (no-code/low-code)
- Integrate agents with line-of-business applications
- Onboard and transition



Use and improve your AI agents while we manage:

- Support and troubleshooting
- System health checks
- Change management and performance optimization
- Ongoing data management
- Security enhancements



We connect smart agents to:

- Cloud voice
- Chat and webchat
- Email
- Networks

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Why NTT DATA for agentic AI services



Industry-specific AI expertise

- Decades of experience in key sectors such as healthcare, financial services, manufacturing and retail
- Agentic AI solutions comply with regulations and focus on outcomes



Deep integration across Microsoft Cloud

- AI capabilities embedded seamlessly across Microsoft 365, Microsoft Dynamics, Microsoft Azure and Microsoft Power Platform
- Intelligence infused into everyday workflows, business processes and customer experiences



Full-stack AI lifecycle expertise

- Comprehensive services across the AI lifecycle: Strategy, design, deployment, monitoring, optimization
- Seamless integration of hyperscaler
 AI technologies with enterprise systems



Accelerated time to value with proven frameworks

- Prebuilt accelerators, industry-specific blueprints and deep experience in operationalizing AI at scale
- Deploy autonomous agents faster while driving measurable business outcomes

Harness the full potential of agentic AI

Experience the speed, agility and efficiency of agentic AI. Accelerate innovation and transform business operations across your organization.

Agentic AI Services for Hyperscaler AI Technologies

Learn more

Visit nttdata.com to learn more.

NTT DATA is a global innovator of digital business and technology services, helping clients innovate, optimize and transform for success. As a Global Top Employer, we have experts in more than 50 countries and a robust partner ecosystem. NTT DATA is part of NTT Group.



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